



As the leading artificial grass supplier in the UK we are proud that we provide our customers with a simple, easy to understand, jargon free ten year warranty that we will stand by.

Warranty details:

Subject to fair wear and tear and correct installation, Grono Lawns Ltd warrants that the supplied artificial grass will be free of defects and UV stable for a period of ten years.

In the unlikely event that an issue does occur, give us a call and if there is a fault or defect, we will either repair or replace the affected area.

Whilst we'd love to cover everything under the warranty, unfortunately there are a few things that we can't...

What isn't covered:

Issues arising from poor / incorrect / improper installation incl. sub-base preparation or incorrect use of installation materials.

Failure to properly maintain (regular brushing), protect or repair the artificial grass.

Damage caused by mirrors, glass or reflective surfaces.

Use of unapproved chemicals, herbicides or pesticides or improper cleaning methods.

Damage caused by wild animals or domestic pets.

Fire (incl. use of BBQ's, patio heaters etc), burns, cuts, accidents, vandalism, abuse, negligence or neglect.

Acts of God or other conditions beyond the reasonable control of Grono Lawns Ltd i.e. storms, floods etc.

Ground movement or subsidence including tree root growth or any other horticultural external influence.

The surface being used for a purpose other than that for which it was designed and installed.

Installations outside of the UK or Ireland.

Other conditions:

Duration - Your ten year warranty starts from the date of installation.

Fair wear and tear - High and (or) excessive use, as well as repetitive activities such as beneath a swing or slide is not covered.

Material damage - The warranty only refers to the material damage to the artificial grass turf itself and relates exclusively to possible repair or partial or complete replacement of the artificial grass turf, as required by the circumstances.

No extension - Product repairs or replacements performed under the terms of this warranty shall not lead to any extension whatsoever of the warranty.

Limitation of liability - No liability will be assumed for any consequential damage, loss or expense.

Notification of claims - Claims under this warranty must be submitted in writing, together with proof of

purchase, name of installation company (if applicable), date and address of installation, and at least two clear photographs showing the problem. Grono Lawns Ltd shall not be responsible for any costs or expenses incurred by purchaser or others with respect to any tests, inspections or consultations conducted by purchaser or others.

Replacement - Should replacement of any product be needed under the warranty then Grono Lawns Ltd reserve the right to take out and re-install turf using a Grono Lawns Ltd appointed installer.

Charging - Grono Lawns Ltd reserves the right to charge for correcting improper installation or sub-base preparation

Modifications - This warranty, together with Grono Lawns Ltd standard terms and conditions of sale, is the complete, final and exclusive agreement of the parties with respect to the quality and performance of the products and any and all representations and warranties concerning the products. None of the provisions of this warranty may be changed, modified, amended or supplemented except by a written instrument signed by an authorised representative of Grono Lawns Ltd.

Waiver - No failure on the part of Grono Lawns Ltd to exercise, and no delay by Grono Lawns Ltd in exercising any right, power or remedy hereunder shall operate as a waiver thereof, nor shall any single or partial exercise of any right, power or remedy by Grono Lawns Ltd preclude any other or further exercise thereof or the exercise of any other right, power or remedy.

Governing law - This warranty and the rights and obligations of the parties under this warranty shall be governed by English Law. This warranty does not limit your rights under any relevant current UK legislation.

Severability - If any provision or portion of any provision of this warranty shall be held to be illegal, invalid or unenforceable, the remaining provisions shall constitute the agreement with respect to the subject matter, and all such remaining provisions or portions thereof shall remain in full force and effect.

Assignment - Purchaser may not transfer, convey or otherwise assign all or any of its rights under this warranty without the prior written consent of Grono Lawns Ltd.

Installation date

Installed by (company)

Signature

Name